



The University of Bradford Counselling and Mental Health Service

Accessibility Strategy

The Counselling and Mental Health Service strives to be accessible to all staff and students of the University community.

We do this by:

- Recording and monitoring several protected characteristics on our registration forms.
- Monitoring and reviewing all statistical information annually to identify Service use and incorporate into planning strategies.
- Monitor, review and act on all feedback received regarding accessibility from both clients and colleagues.
- Ensuring that Equality, Diversity and Accessibility are addressed in all stages of recruitment, both institutionally and locally.
- Identifying gaps and addressing these in staff training, where necessary.
- Working closely with other members of the University and University Student Union to ensure we are doing everything we can to address any accessibility limitations and remove, where possible, any barriers.
- Actively liaising with relevant external agencies to work together on promoting accessibility for under-represented groups.

We endeavour to ensure that, wherever possible, no-one is excluded from using our Service and will take all reasonable steps to remove any barriers to access.

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